

Welcome to Caddo Parish Teachers FCU Home Banking Site

Please complete the enrollment process by clicking on "[Click HERE to enroll now](#)". You will need your Member Number (found on your statement), Social Security number, Email address, Zip Code, and Birth Date.



Welcome / Sign In

Welcome to Caddo Parish Teachers FCU new Home Banking web site. Starting December 1, 2019 you will need to complete a one time enrolment to use this site. You will need your Member number, Social Security number, and an email address. [Click HERE for enrollment instructions.](#)

Returning Members	New Members
<p data-bbox="318 1037 818 1064">Please sign in to your Home Banking account.</p> <p data-bbox="402 1094 764 1129">Login ID: <input data-bbox="516 1094 764 1129" type="text"/></p> <p data-bbox="391 1144 764 1180">Password: <input data-bbox="516 1144 764 1180" type="password"/></p> <p data-bbox="594 1192 688 1228"><input data-bbox="594 1192 688 1228" type="button" value="Login"/></p> <p data-bbox="516 1241 737 1268">Forgot Your Password?</p>	<p data-bbox="891 1031 1133 1058">Click HERE to enroll now</p> <p data-bbox="891 1058 1373 1110">If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

Home Banking Users Guide

New User Enrollment

Please fill in the following screen.



Caddo Parish Teacher's
FEDERAL CREDIT UNION

Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:
(no dashes)

EMAIL:

CONFIRM EMAIL:

1. Member Number – Enter your member number to set up Home Banking, this is found on your statement.
2. Social Security – Enter Social Security number for account. Social Security number must be entered without any dashes.
3. Email Address – Enter your email address.
4. Mail Zip Code – Enter your zip code.
5. Birth Date – Enter your birth date.

After you click on the Sign In button, the system will send you an email with a temporary PIN. Click the link that says “Click Here to Login” and login with the temporary PIN.

Home Banking: Users Guide

Enrollment



Caddo Parish Teacher's
FEDERAL CREDIT UNION

Enrollment

You must now select your authentication questions and a confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Then you must select a confidence word. These extra validations will ensure you've connected to the authorized home banking site."

AUTHENTICATION QUESTION 1	<input type="text" value="What is the name of your first pet?"/>
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	<input type="text" value="Where did you meet your spouse for the first time?"/>
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	<input type="text" value="In what year (YYYY) did you graduate from high school?"/>
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

To complete the enrollment, you must select three authentication questions and provide the answer for each question. Each of the three authentication questions list a different set of questions. Should you forget your password, you will be asked to provide the answer to one of the authentication questions. These questions are randomly selected each time you forget your password to provide greater security for your account information.

The Confidence Word is another security feature that will be displayed each time you log in. If the confidence word is not what you selected during enrollment, you **SHOULD NOT** log in and you should call the credit union immediately to report the incident.

Home Banking Users Guide

Security Check

Returning Members	New Members
<p>You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select 'Remember me on this computer'.</p> <p>In what year (YYYY) did you graduate from high school?</p> <p>Answer <input data-bbox="553 911 820 947" type="text"/></p> <p>Email Address: <input data-bbox="553 963 820 999" type="text"/></p> <p><input data-bbox="367 1016 394 1045" type="checkbox"/> Remember me on this computer.</p> <p><input data-bbox="578 1066 678 1100" type="button" value="Login"/> <input data-bbox="683 1066 794 1100" type="button" value="Return"/></p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

On the Security/MFA screen there is an option to select the Remember me on this computer. This option can be selected on only one computer. If you selected it on this computer will not need to use the MFA question and answer for 90 days.