



# Evansville Firefighters FCU

## Step-by-Step Online Banking Walk-through Guide

When enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to Evansville Firefighter FCU's website and click the link provided on the Credit Union's web page to log into the Online Banking site. **Note: Do not use a previously saved favorite or link to get to the new Online Banking site.**
2. Select "Click HERE to enroll now" or the green button.

Returning (Enrolled) Members	New Enrollment as of 2/1/17
<p>Enter your Login ID (Member Number)</p> <p>Login ID: <input data-bbox="354 932 652 978" type="text"/></p> <p><input data-bbox="444 995 561 1045" type="button" value="Login"/></p>	<p><a href="#">Click here or below to ENROLL NOW!</a> </p> <p>Become a member and apply for new accounts below!</p> <p></p>

3. Enter your member number, social security number, and email address. Click on the box labeled "Sign Up".

### Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:

(no dashes)

EMAIL:

CONFIRM EMAIL:

I acknowledge I have read and agree to the terms of the [Online Disclosure](#)

Sign Up

Clear

Cancel

4. At this point, a temporary password has been sent to the above entered email (you may have to check your spam/junk folder if you can't find it). Press "Click Here to Log In" to advance on.



### Welcome to Home Banking

You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

5. You will be routed back to the main screen. Enter your Login ID and press the “Login” button.

<p><b>Returning (Enrolled) Members</b></p> <p>Enter your Login ID (Member Number)</p> <p>Login ID: <input type="text"/></p> <p></p> <p><input type="button" value="Login"/></p>	<p><b>New Enrollment as of 2/1/17</b></p> <p><a href="#">Click here or below to ENROLL NOW!</a></p> <p>Become a member and apply for new accounts below!</p> <p></p>
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6. You will be prompted to answer a series of three authentication questions and enter a confidence word.

Select your authentication questions, answers, and a confidence word. Each of the three drop-down menus contains eight questions and you **MUST SELECT AND ANSWER ALL THREE**. **Please note that answers to your authentication questions are case sensitive**. Next, choose a confidence word (can be anything you make up). These extra validations will ensure you have connected to the authorized Evansville Firefighters FCU Online Banking site.

Remember me on this computer: If you mark this box, the site will recognize the computer you are using in the future and you will not be asked authentication questions (mark if you are on a trusted computer).

After all information has been entered, press the "Save" button.

### Enrollment

**Now select your authentication questions, answers and a confidence word. Each of the three drop-down menus contains eight questions and you MUST SELECT AND ANSWER ALL THREE. Then you must choose a confidence word. These extra validations will ensure you have connected to the authorized online banking site.**

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▼
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

<input type="button" value="Save"/>	<input type="button" value="Return"/>
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7. Your questions and confidence word have now been set. Select "Click Here to Login" to proceed to the login page where you will now see your newly chosen confidence word.

**Request Successful. Thank you.**

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

8. You will now be returned to the login page. Verify your confidence word and enter your temporary password (the one sent via email) and press "Login".

<p><b>Returning (Enrolled) Members</b></p> <p>To enhance the security of your account, we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT log in and contact Evansville Firefighters FCU immediately to report it.</p> <p>Confidence Word: <b>BSDC</b></p> <p>Password: <input type="password"/></p> <p><a href="#">Login</a> <a href="#">Return</a></p> <p><a href="#">Forgot Your Password?</a></p>	<p><b>New Enrollment as of 2/1/17</b></p> <p><a href="#">Click here or below to ENROLL NOW!</a></p> <p>Become a member and apply for new accounts below!</p> <p></p>
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9. The next step is to select a new password. **Password Requirements: Password must be a minimum of 7 characters in length, contain at least one number, and at least one special character (!,@,#,\$, or %).**

**Your password has expired, you must change it now.**

Login ID:  **Member Number**

Current Password:  **Password Sent to Email**

New Password:  **Create New Password**

Reenter New Password:  **Create New Password**

10. Once you have chosen your new password, the following screen will be displayed for you to set up **Forgot Password Questions**. You can choose to answer **ONE** or more.

**Setup Forgot Password Questions**

There is no record of forgot password questions.

Answer ONE or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

11. Once you have saved your answers, you will be directed to login into your new Online Banking Account!



Home Accounts Transfers Bill Pay Applications Services Mail Alerts Stop Pay Logout

Welcome to Online Banking.

Last Login: 9:33 AM CST January 31, 2017  
Last Failed Login: 11:14 AM CST January 12, 2017

Account Information		
My Accounts	Available Balance:	Current Balance:
REGULAR SHARE	<input type="text"/>	<input type="text"/>
SPECIAL SHARE		
CHRISTMAS CLUB		
SHARE DRAFT		
PAYMENT CHECKING		
PERSONAL LOAN		
2012 CHEVROLET EQUINOX		
Account: *4245	Available Balance	Current Balance
REGULAR SHARE	<input type="text"/>	<input type="text"/>
Account: *4977	Available Balance	Current Balance
REGULAR SHARE	<input type="text"/>	<input type="text"/>
Account: *5515	Available Balance	Current Balance
REGULAR SHARE	<input type="text"/>	<input type="text"/>

Messages

Email Address

**Credit Union News**  
Welcome to Evansville Firefighters Federal Credit Union's Online Banking & Bill Pay Services! If you have any questions, please call us at 812-424-9396.  
Be sure to visit our website at for more information about the other outstanding financial services we offer!

**Browser Information**  
This site has been optimized for Internet Explorer, Netscape and Mozilla.

