

Elite Community Credit Union Home Banking Walkthrough

When you are enrolling in Home Banking for the first time, here are the screens you will encounter.

1. Go to <https://www.shareteccu.com/eliteccu> or click the link provided on the Credit Union's web page.



Welcome / Sign In

Home Banking Signup Help Document: [CLICK HERE](#)

Returning Members	New Members
<p>As of 3/12/12, all Elite Community Credit Union Home Banking Members will need to sign up for our NEW Home Banking Site. To sign up, click on the "Click Here to enroll now" link under the New Members area.</p> <p>If you have any issues enrolling or navigating the new site, please call the Credit Union at (815) 933-7711.</p> <p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

2. First time users will need to select "Click HERE to enroll now". You will need to enter your member number, email address, zip code and birth date. You will then need to click the box to acknowledge the User Agreement. Then click the box labeled "Sign Up".

Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

EMAIL:

CONFIRM EMAIL:

MAIL ZIP CODE:

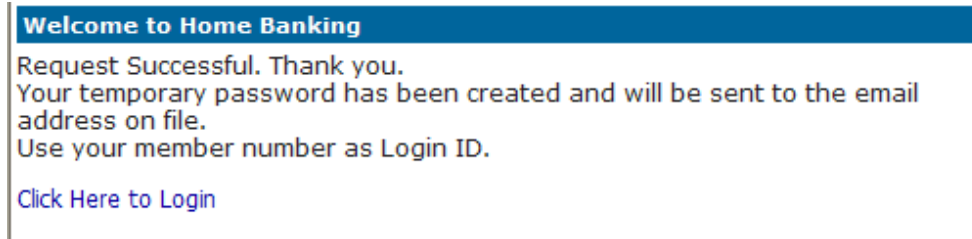
BIRTH DATE: (MM/DD/YYYY)

I acknowledge I have read and agree to the terms of the [Home Banking Disclosure](#)

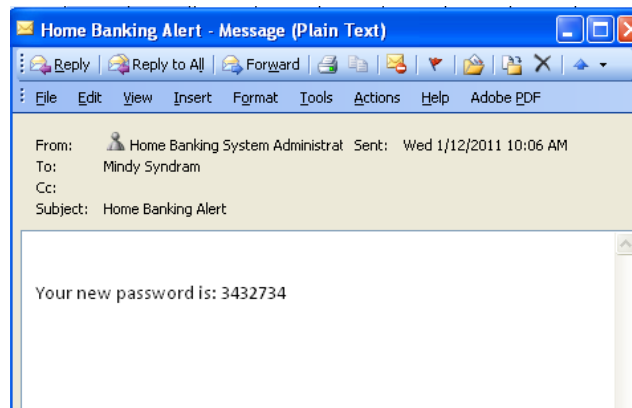
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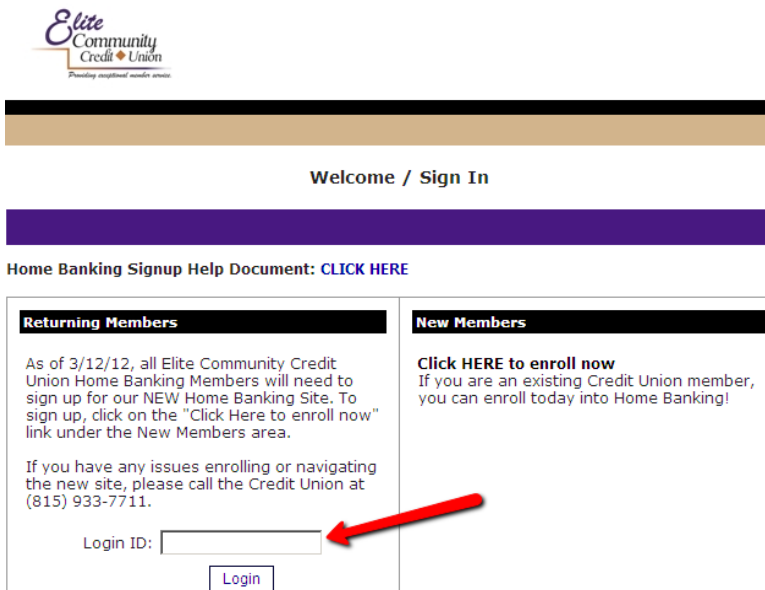
3. You will receive the following message letting you know you are now signed up and your temporary password is coming to your email. You can then select "Click Here to Login".



The email will look similar to this. NOTE: If you do not receive this email, check your spam folder or contact the credit union to be issued a new temporary password.



4. The login screen will then show and then you should input your member number.



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5. You will then have to answer a series of three authentication questions and select a “confidence word”. You will have the choice of 8 different question options by hitting the drop down arrow next to each question. After selecting the desired question you need to input your personal answer.

Confidence Word: It’s a word or phrase that will show on the log-in screen to let you know that you have come to the authentic site for Home Banking.

Remember me on this computer: This should only be selected if you are on the primary computer you will be accessing HB with. If you login from another computer, the system will make you answer one of your Authentication Questions to verify who you are.

Save: Select “save” when complete.

Here is what the enrollment authentication questions will look like.

Enrollment

You must now select your authentication questions and a confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Then you must select a confidence word. These extra validations will ensure you've connected to the authorized home banking site.

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▾
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▾
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▾
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

After completing the Authentication Questions, you should receive the following screen.

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

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6. You can then select "Click Here to Login". The login screen will then show and you should verify your confidence word and input your temporary password from the email.

Verify Confidence Word and Enter Password

Verify Confidence Word and Enter Password	
Returning Members	New Members
<p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.</p> <p>Confidence Word: bsdc</p> <p>Password: <input type="password"/></p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p>Forgot Your Password?</p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

7. You will be forced to select a new password. The password criteria are 4 characters with at least one number in the password.

Your password has expired, you must change it now.

Login ID:

Current Password:

New Password:

Reenter New Password:

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After the password is changed you will now be logged in and asked to complete the 'Forgot Password Questions':



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Answer one or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

8. You should now be able to access your information:



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Welcome to Online Banking.

Last Login: 7:43 PM CDT October 1, 2012
Last Failed Login: 3:45 PM CDT September 6, 2012

[Go To My Offers](#)

Account Information

My Accounts	Available Balance:	Current Balance:
Regular Shares	\$5,400.00	\$5,450.00
Loan Share Account	\$342.50	\$342.50
Vacation Club	\$315.00	\$315.00
Christmas Club	\$580.00	\$580.00
Share Draft	\$890.42	\$890.42
2011 Jeep Compass Li	\$0.00	\$24,241.18
2012 Chrysler 200 To	\$0.00	\$18,055.12

Messages

0 New Messages

Email Address

Account: *4	Available Balance	Current Balance
Regular Shares	\$12,050.00	\$12,100.00
Loan Share Account	\$0.00	\$0.00
Vacation Club	\$1,680.00	\$1,680.00
Christmas Club	\$0.00	\$0.00
Share Draft	\$200.28	\$200.28
Unsecured Cosigner	\$0.00	\$12,481.78
2011 Dodge Ram 1500	\$0.00	\$37,598.76

Account: *4	Available Balance	Current Balance

LIKE THE CREDIT UNION DIFFERENCE

SAVE FOR THE BIG DAY!