

Lennox Employees CU Online Banking Walkthrough

Enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to <https://www.lennoxecu.com> and click the link provided on the Credit Union's web page to log into the NEW Online Banking site. The new site is shown in step 2 below.
2. First time users (or members who are new to this Home Banking site) will need to select "Click HERE to enroll now".

Lennox Employees Credit Union
A Family Place

Welcome / Sign In

Welcome to Lennox Employee's New Online

- **Online Banking Signup Help Document:** [Click Here](#)
- **All Members:** Please re-enroll to use all of the new features.
- **If you have any questions,** call us at 641.754.4501.
- **Password Requirements:** Online Banking passwords must be at least 8 characters in length, and must contain 1 capital letter and 1 number. Remember that you may change your password any time by logging in and clicking the Services tab.
- **Transaction History:** No History will be available from before 8/1/2013.

Returning Members

As of 8/1/13 all Lennox Employees Credit Union Online Banking Members will need to sign up for our NEW Home Banking Site. Click on the "Click HERE to enroll now" link under the Enroll Now area.

If you have any issue enrolling or navigating the online banking site, please call Lennox Employees Credit Union at 641-754-4014. Login ID is your account number.

Login ID:

Enroll Now

[Click HERE to enroll now](#)

If you are an existing Credit Union member, you can enroll today into Home Banking!

3. Enter your member account number, email address and birth date. Click the box to acknowledge that you have read and agree to the terms of the Home Banking disclosure. Then click the box labeled "Sign Up".

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Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

EMAIL:

CONFIRM EMAIL:

BIRTH DATE: (MM/DD/YYYY)

I acknowledge I have read and agree to the terms of the [E-Statement and E-Notice Disclosure](#)

4. Obtain your temporary password from your email address that you specified in the above screen.

Welcome to Home Banking

You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

5. After pressing 'Click Here to Login', a screen will appear for you to enter your Login ID. This is your member account number.

Returning Members	Enroll Now
<p>As of 8/1/13 all Lennox Employees Credit Union Online Banking Members will need to sign up for our NEW Home Banking Site. Click on the "Click HERE to enroll now" link under the Enroll Now area.</p> <p>If you have any issue enrolling or navigating the online banking site, please call Lennox Employees Credit Union at 641-754-4014. Login ID is your account number.</p> <p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

6. You will be prompted to answer a series of three authentication questions and select a "confidence word". This is a word or phrase that will show on your log-in screen to let you know that you have come to the authentic site for Mid-Illini Credit Union's Online Banking. Please note that answers to your authentication questions are case sensitive and you may not answer all of your questions with the same answer.

Remember me on this computer: This should be selected on the primary computer the member will be accessing HB with. If you log-in from another computer, the system will prompt you to answer one of your chosen Authentication Questions to verify your identity. Select "save" when complete.



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Enrollment

You must now select your authentication questions and confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Please note that answers to each of these questions cannot be the same and are case sensitive. Then you must select a confidence word. These extra validations will ensure you have connected to the authorized home banking site.

AUTHENTICATION QUESTION 1 What is the name of your first pet? ▾
ANSWER

AUTHENTICATION QUESTION 2 Where did you meet your spouse for the first time? ▾
ANSWER

AUTHENTICATION QUESTION 3 In what year (YYYY) did you graduate from high school? ▾
ANSWER

CONFIDENCE WORD

Remember me on this computer.

Select "Click Here to Login,"

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.
[Click Here to Login](#)

- After completing Authentication Questions, you will be returned to the login page and verify the Confidence Word.

<div style="background-color: #c00000; color: white; padding: 5px;">Returning Members</div> <p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT log in and call Lennox Employees Credit Union immediately to report the incident.</p> <p>Confidence Word: sharetec</p> <p>Password: <input type="password"/></p> <p style="text-align: center;"><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p style="text-align: center;">Forgot Your Password?</p>	<div style="background-color: #c00000; color: white; padding: 5px;">Enroll Now</div> <p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
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Employees
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8. Enter the password that you received in your email and then press "Login".

Note: If you did not select "Remember me on this computer" in a previous screen, a Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address:

Returning Members

You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select "Remember me on this computer".

In what year (YYY) did you graduate from high school?

Answer

Email Address:

Remember me on this computer.

9. The next step is to select a new password. It must be at least 8 characters in length, and must contain 1 capital letter, 1 number and 1 special character (!, @, #, \$, or %).

Your password has expired, you must change it now.

Login ID: ← **Member Number**

Current Password: ← **Password from email**

New Password: ← **Create new password**

Reenter New Password: ← **Create new password**

10. Once you have chosen your new password, the following screen will be displayed for you to set up Forgot Password Questions. Please note that answers to these questions are case sensitive and you may not answer all of your questions with the same answer:

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Setup Forgot Password Questions

There is no record of forgot password questions.

Answer one or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

11. Once you have saved your answers, you will be directed to your Online Banking Account:



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[Home](#) [Accounts](#) [Transfers](#) [Statements](#) [Bill Pay](#) [Applications](#) [Services](#) [Mail](#) [Alerts](#) [Logout](#)

Welcome to Online Banking. Last Login: 3:43 PM MST July 19, 2013
Last Failed Login: 3:41 PM MST July 19, 2013

Account Information		
My Accounts	Available Balance:	Current Balance:
Regular Share	\$1,734.00	\$1,759.00
Checking	\$3,241.00	\$3,241.00

Messages
0 New Messages

Email Address
lsereno@bradfordscott.com

Credit Union News

Browser Information
This site has been optimized for Internet Explorer, Netscape and Mozilla.