

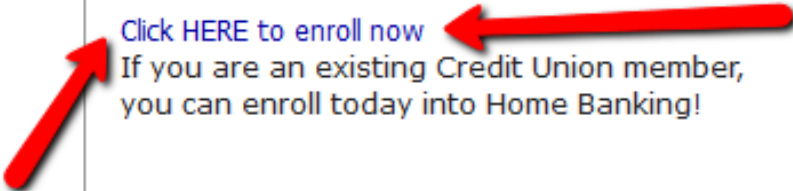
Memorial Health Credit Union

Step-by-Step Online Banking Walkthrough Guide

When enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to Memorial Health Credit Union's website and click the link provided on the Credit Union's web page to log into the Online Banking site. **Note: Do not use a previously saved favorite or link to get to the new Online Banking site.**
2. Select "Click HERE to enroll now".

Member Login	Enrolling or New Members
<p>Enter your Login ID</p> <p>Login ID: <input type="text"/></p> <p>Login</p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>



3. Enter your member number, social security number, email address and birth date. Click on the box labeled "Sign Up". You will then be prompted to change your login ID.

Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:
(no dashes)

EMAIL:

CONFIRM EMAIL:

BIRTH DATE: (MM/DD/YYYY)

Change Login ID

Please enter your new Login ID to continue.

Please enter your New Log In ID. Your Log In ID cannot be the same as your Member Number.

Reenter New Login ID:

4. At this point, a temporary password has been sent to the above entered email (you may have to check your spam/junk folder if you can't find it). Press "Click Here to Log In" to advance on.

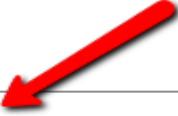

Welcome to Home Banking

You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

5. You will be routed back to the main screen. Enter your Login ID and press the “Login” button.

Member Login	Enrolling or New Members
<p>Enter your Login ID</p> <p>Login ID: <input data-bbox="402 562 704 604" type="text"/></p> <p></p> <p> <input data-bbox="493 617 613 659" type="button" value="Login"/></p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

6. You will be prompted to answer a series of three authentication questions and enter a confidence word.

Select your authentication questions, answers, and a confidence word. Each of the three drop-down menus contains eight questions and you **MUST SELECT AND ANSWER ALL THREE**. **Please note that answers to your authentication questions are case sensitive**. Next, choose a confidence word (can be anything you make up). These extra validations will ensure you have connected to the authorized Memorial Health Credit Union Online Banking site.

Remember me on this computer: If you mark this box, the site will recognize the computer you are using in the future and you will not be asked authentication questions (mark if you are on a trusted computer).

After all information has been entered, press the “Save” button.

Enrollment

Now select your authentication questions, answers and a confidence word. Each of the three drop-down menus contains eight questions and you MUST SELECT AND ANSWER ALL THREE. Then you must choose a confidence word. These extra validations will ensure you have connected to the authorized online banking site.

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▼
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

<input type="button" value="Save"/>	<input type="button" value="Return"/>
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7. Your questions and confidence word have now been set. Select “Click Here to Login” to proceed to the login page where you will now see your newly chosen confidence word.

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

8. You will now be returned to the login page. Verify your confidence word and enter your temporary password (the one sent via email) and press “Login”.

<p>Member Login</p> <p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.</p> <p>Confidence Word: BSDC</p> <p>Password: <input type="password"/></p> <p></p> <p> <input type="button" value="Login"/> <input type="button" value="Return"/></p> <p>Forgot Your Password?</p>	<p>Enrolling or New Members</p> <p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
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- The next step is to select a new password. **Password Requirements: Password must be a minimum of 8 characters in length, contain at least one upper and lower case letter, a number, and at least 1 special character (!@#\$\$%).**

Your password has expired, you must change it now.

Login ID:

Current Password:

New Password:

Reenter New Password:

- Once you have created your new password, you will be directed to login into your new Online Banking Account!

Memorial Health

CREDIT UNION

Home
Accounts
Transfers
Loans
Bill Pay
Applications
Services
Mail
Alerts
Logout

Welcome to Online Banking.

Last Login: 1:20 PM EST February 10, 2017
 Last Failed Login: N/A

Account Information			Messages
My Accounts	Available Balance:	Current Balance:	0 New Messages
<input type="text"/>	<input type="text"/>	<input type="text"/>	Email Address
			<input type="text"/>

Credit Union News

Welcome to Memorial Health's Online Banking & Bill Pay Services! If you have any questions, please call (912) 354-8100.

Be sure to visit our website at <http://memoriahealthcu.org/> for more information about the other outstanding financial services we offer!

Browser Information

This site has been optimized for Internet Explorer, Netscape and Mozilla.