

NSP Credit Union Online Banking Walk-through

When enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to www.nspspcu.org and use the link provided on the Credit Union's web page to log into the NEW Online Banking site. **Note: Do not use a previously saved favorite or link to get to the new Online Banking site.**
2. Select "Click HERE to enroll now" or the "I'M ALREADY A MEMBER! ENROLL ME NOW" bubble.



3. Enter your member number, social security number, email address and birth date. Read the disclosure and mark the box to acknowledge that you have read and agree to the terms of the Online Banking disclosure. Then click the box labeled "Sign Up".

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Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:
(no dashes)

EMAIL:

CONFIRM EMAIL:

I acknowledge that I have read and agree to the terms of the [Home Banking Online Disclosure](#)

Sign Up

Clear

Cancel

- At this point, a temporary password has been sent to the above entered email (you may have to check your spam/junk folder if you can't find it). Retrieve the temporary password then press "Click Here to Log In".

Welcome to Home Banking

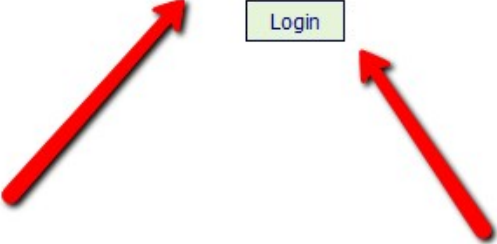


You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

- You will be routed back to the main screen. Enter your Login ID (Member Number) and press the "Login" button.

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Member Login	New Members
<p>If you are already enrolled in our new home banking site, enter your login ID here.</p> <p>Login ID: <input data-bbox="391 380 631 417" type="text"/></p> <p><input data-bbox="461 432 558 470" type="button" value="Login"/></p> 	<p>Click HERE to enroll now</p>  

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- You will be prompted to answer a series of three authentication questions and enter a confidence word. Select your authentication questions, answers, and a confidence word. Each of the three drop-down menus contains eight questions and you **MUST SELECT AND ANSWER ALL THREE**. **Please note that answers to your authentication questions are case sensitive**. Next, choose a confidence word (can be anything you make up). These extra validations will ensure you have connected to the authorized NSP online banking site.

Remember me on this computer: If you mark this box, the site will recognize the computer you are using in the future and you will not be asked authentication questions (mark if you are on a trusted computer).

After all information has been entered, press the "Save" button.

Enrollment

Now select your authentication questions, answers, and a confidence word. Each of the three drop-down menus contains eight questions and you MUST SELECT AND ANSWER ALL THREE. Then you must choose a confidence word. These extra validations will ensure you have connected to the authorized online banking site.

AUTHENTICATION QUESTION 1	What is the name of your first pet? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time? ▼
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school? ▼
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

Remember me on this computer.

<input type="button" value="Save"/>	<input type="button" value="Return"/>
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7. Your questions and confidence word have now been set. Select “Click Here to Login” to proceed to the login page where you will now see your newly chosen confidence word.

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

8. You will now be returned to the login page. Verify your confidence word and enter your temporary Password (the one sent via email) and press “Login”.

Member Login	New Members
To enhance the security of your account we will display a confidence and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT log in and contact NSP immediately to report it.	Click HERE to enroll now
Confidence Word: secret	
Password: <input type="password"/>	
<input type="button" value="Login"/> <input type="button" value="Return"/>	
Forgot Your Password?	

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9. The next step is to select a new password. **Password Requirements:** Password must be a minimum of 9 characters in length, contain at least one upper and lower case letter, at least one number, and at least one special character (!@#\$%).

Your password has expired, you must change it now.

Login ID: **Member Number**

Current Password: **Password Sent to Email**

New Password: **Create New Password**

Reenter New Password: **Create New Password**

Your password has been successfully changed. Click [here](#) to return to the Home page.

10. Once you have chosen your new password, the following screen will be displayed for you to set up **Forgot Password Questions**. You can choose to answer **one or more**.
11. Once you have saved your answers, you will be directed to login into your new Online Banking Account!

Setup Forgot Password Questions

There is no record of forgot password questions.

Answer one or more of the following questions

What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?

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Home Accounts Transfers Statements Bill Pay Applications Services Mail Alerts Logout

Welcome to Online Banking.

Last Login: 9:55 AM CDT September 21, 2015
Last Failed Login: N/A

Account Information

My Accounts	Available Balance:	Current Balance:
PRIMARY SHARE	\$0.00	\$0.00

Messages

 0 New Messages

Email Address

Credit Union News

Welcome to Northern States Power St. Paul Credit Union's Online Banking Services! If you have any questions, please call (651) 229-2221.
Be sure to visit our website at www.nspspcu.org for more information about other outstanding financial services we offer!

Browser Information

This site has been optimized for Internet Explorer, Netscape and Mozilla.