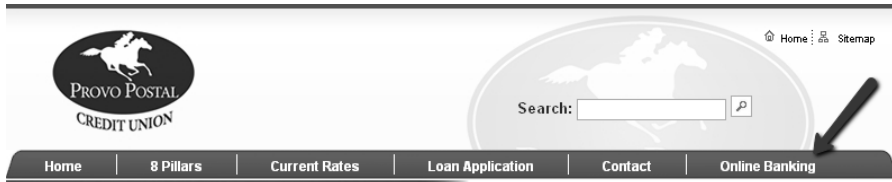


Provo Postal Credit Union Online Banking Walkthrough

If enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to www.provopostal.com or click the link provided on the Credit Union's web page to log into the NEW Online Banking home page.



2. First time users (or members who are new to this Home Banking site) will need to select "Click HERE to enroll now".



Provo Postal Credit Union Online Banking Walkthrough

3. Enter your member account number, social security number, and email address. Click the box to acknowledge that you have read and agree to the terms of the Home Banking disclosure. Then click the box labeled "Sign Up".

Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

SOCIAL SECURITY:
(no dashes)

EMAIL:

CONFIRM EMAIL:

I acknowledge I have read and agree to the terms of the Home Banking disclosure.

4. Obtain your temporary password from your email address that you specified in the above screen.

Welcome to Home Banking

You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

5. After pressing 'Click Here to Login', a screen will appear for you to enter your Login ID. This is your member account number.

<p>Returning Members</p> <p>As of June 3, 2013, all Provo Postal Credit Union Home Banking Members will need to sign up for our NEW Home Banking Site. To sign up, click on the "Click Here to enroll now" link under the New Members area.</p> <p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	<p>New Members</p> <p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
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6. You will be prompted to answer a series of three authentication questions and select a "confidence word". This is a word or phrase that will show on your log-in screen to let you know that you have come to the authentic site for Mid-Illini Credit Union's Online Banking. Please



Provo Postal Credit Union Online Banking Walkthrough

note that answers to your authentication questions are case sensitive and you may not answer all of your questions with the same answer.

Remember me on this computer: This should be selected on the primary computer the member will be accessing HB with. If you log-in from another computer, the system will prompt you to answer one of your chosen Authentication Questions to verify your identity. Select “save” when complete.

Enrollment

You must now select your authentication questions and confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Please note that answers to each of these questions cannot be the same and are case sensitive. Then you must select a confidence word. These extra validations will ensure you have connected to the authorized home banking site.

AUTHENTICATION QUESTION 1 What is the name of your first pet? ▼
ANSWER

AUTHENTICATION QUESTION 2 Where did you meet your spouse for the first time? ▼
ANSWER

AUTHENTICATION QUESTION 3 In what year (YYYY) did you graduate from high school? ▼
ANSWER

CONFIDENCE WORD

Remember me on this computer.

Select “Click Here to Login,”

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.
[Click Here to Login](#)

- After completing Authentication Questions, you will be returned to the login page and verify the Confidence Word.

Returning Members	New Members
<p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.</p> <p>Confidence Word: BSDC</p> <p>Password: <input type="password"/></p> <p style="text-align: center;"><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p style="text-align: center;">Forgot Your Password?</p>	<p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>



Provo Postal Credit Union Online Banking Walkthrough

8. Enter the password that you received in your email and then press "Login".

Note: If you did not select "Remember me on this computer" in a previous screen, a Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address:

Returning Members	Enrolling Members
<p>You are seeing this page because you have not previously used this computer to log into home banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select "Remember me on this computer".</p> <p>In what year (YYYY) did you graduate from high school?</p> <p>Answer <input type="text"/></p> <p>Email Address: <input type="text"/></p> <p><input type="checkbox"/> Remember me on this computer.</p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p>	<p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

9. The next step is to select a new password. It must be at least 6 characters in length, and must contain 1 capital letter, 1 number and 1 special character (!, @, #, \$, or %).

Your password has expired, you must change it now.

Login ID: <input type="text"/>	←	Memembr Number
Current Password: <input type="text"/>	←	Password from email
New Password: <input type="text"/>	←	Create new password
Reenter New Password: <input type="text"/>	←	
<input type="button" value="Change"/>		



Provo Postal Credit Union Online Banking Walkthrough

10. Once you have chosen your new password, the following screen will be displayed for you to set up Forgot Password Questions. Please note that answers to these questions are case sensitive and you may not answer all of your questions with the same answer:

Setup Forgot Password Questions

There is no record of forgot password questions.

Answer one or more of the following questions


What is your mother's maiden name?

What is your birth date (mm/dd/yy)?

What high school did you graduate from?

What is your favorite sports team?


11. Once you have saved your answers, you will be directed to your Online Banking Account:



Home Accounts Transfers Statements Services Mail Alerts Logout

Welcome to Online Banking. Last Login: 8:15 AM PDT May 10, 2013
Last Failed Login: 8:36 AM PDT May 10, 2013

Account Information		
My Accounts	Available Balance:	Current Balance:
REGULAR SHARES (RS)	\$1,975.00	\$2,000.00
SHARE DRAFT (SD)	\$500.00	\$500.00

Messages  0 New Messages

Email Address

Credit Union News

Welcome to Provo Postal Credit Union's **NEW** Home Banking System!

If you have any questions, please call (801) 374-5856. Visit our website at www.provopostal.com for more information on Credit Union services.

Browser Information

This site has been optimized for Internet Explorer, Netscape and Mozilla.

