

# Sweetwater Federal Credit Union

## Online Banking Walkthrough

Enrolling in Online Banking for the first time, the following steps will need to be completed:

1. Go to <https://www.shareteccu.com/sweetwaterfcu> or click the link provided on the Credit Union's web page <http://www.sweetwaterfcu.coop/> to log into the NEW Online Banking home page.
2. First time users (or members who are new to this Home Banking site) will need to select "Click HERE to enroll now".



### Welcome to Sweetwater Federal Credit Union Home Banking

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- **Online Banking Signup Help:** [Click Here](#)
- **All Members** must re-enroll in online banking as of 1/15/2019.
- **Password Requirements:** Your password must be a minimum of 6 characters in length and contain at least one upper and lower case letter. Remember that you may change your password any time by logging in and clicking the Services tab.
- If you have any questions, please call us at (307) 382-2227
- **PLEASE NOTE: A TEMPORARY PASSWORD WILL BE EMAILED WITH INITIAL ENROLLMENT.**

Member Login	Enrolling Members
<p>We have added security measures to better protect you from fraud. A one time enrollment process will be required to establish authentication questions and a confidence word so you can be confident when you login to home banking.</p> <p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	<p><a href="#">Click HERE to enroll now</a></p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>



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3. Enter your member account number and email address. Click the box to acknowledge that you have read and agree to the terms of the Home Banking disclosure. Then click the box labeled "Sign Up".



### Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:

EMAIL:

CONFIRM EMAIL:

DRIVERS LICENSE:

BIRTH DATE:  (MM/DD/YYYY)

I acknowledge I have read and agree to the terms of the Online Disclosure

4. Obtain your temporary password from your email address that you specified in the above screen.

-----Original Message-----

From: Sweetwater Federal Credit Union [mailto:homebanking@shareteccu.com]

Sent: Wednesday, November 28, 2018 12:33 PM

To: Dawn Gerber <dgerber@bradfordscott.com>

Subject: Home Banking Alert

Your new password is: OXXXXXX

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You have successfully registered for Home Banking!

A temporary password has been sent to your email address on file. You will be required to change it at first login.

[Click Here to Login](#)

5. After pressing 'Click Here to Login', a screen will appear for you to enter your Login ID. This is your member account number.



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**Welcome to Sweetwater Federal Credit Union Home Banking**

**Welcome to Sweetwater Federal's New Online Banking Site!**

- **Online Banking Signup Help:** [Click Here](#)
- **All Members** must re-enroll in online banking as of 1/15/2019.
- **Password Requirements:** Your password must be a minimum of 6 characters in length and contain at least one upper and lower case letter. Remember that you may change your password any time by logging in and clicking the Services tab.
- If you have any questions, please call us at (307) 382-2227
- **PLEASE NOTE: A TEMPORARY PASSWORD WILL BE EMAILED WITH INITIAL ENROLLMENT.**

<p><b>Member Login</b></p> <p>We have added security measures to better protect you from fraud. A one time enrollment process will be required to establish authentication questions and a confidence word so you can be confident when you login to home banking.</p> <p>Login ID: <input type="text"/></p> <p style="text-align: center;"><a href="#">Login</a></p>	<p><b>Enrolling Members</b></p> <p><a href="#">Click HERE to enroll now</a> If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
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6. You will be prompted to answer a series of three authentication questions and select a "confidence word". This is a word or phrase that will show on your log-in screen to let you know that you have come to the authentic site for Mid-Illini Credit Union's Online Banking. Please note that answers to your authentication questions are case sensitive and you may not answer all of your questions with the same answer.

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SWEETWATER  
FEDERAL CREDIT UNION



### Enrollment

You must now select your authentication questions and confidence word. Each of the drop-down menu items contains eight questions for you to choose from. Then you must select a confidence word. These extra validations will ensure you have connected to the authorized online banking site.

AUTHENTICATION QUESTION 1  ▼  
ANSWER

AUTHENTICATION QUESTION 2  ▼  
ANSWER

AUTHENTICATION QUESTION 3  ▼  
ANSWER

CONFIDENCE WORD

Remember me on this computer.

**Remember me on this computer:** This should be selected on the primary computer the member will be accessing HB with. If you log-in from another computer, the system will prompt you to answer one of your chosen Authentication Questions to verify your identity. Select “save” when complete.

SWEETWATER  
FEDERAL CREDIT UNION



**Request Successful. Thank you.**

Your confidence word has been set. Please store in a safe place.

[Click Here to Login](#)

Select “Click Here to Login,”

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7. After completing Authentication Questions, you will be returned to the login page and verify the Confidence Word.



### Verify Confidence Word and Enter Password

 Please enter the Login ID name and Password.

### Welcome to Sweetwater F

- **Online Banking Signup Help:** [Click Here](#)
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- **Password Requirements:** Your password must be a minimum of 6 characters in length and contain at least one upper and lower case letter. Remember that you may change your password any time by logging in and clicking the Services tab.
- If you have any questions, please call us at (307) 382-2227
- **PLEASE NOTE: A TEMPORARY PASSWORD WILL BE EMAILED WITH INITIAL ENROLLMENT.**

Member Login	Enrolling Members
<p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT log in. Please call Sweetwater Federal Credit Union immediately to report the incident.</p> <p>Confidence Word: <b>bsdc</b></p> <p>Password: <input type="password"/></p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p><a href="#">Forgot Your Password?</a></p>	<p><a href="#">Click HERE to enroll now</a></p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>



8. Enter the password that you received in your email and then press "Login".
9. Reset your Temporary Password.

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Your password has expired, you must change it now.

Login ID:

Current Password:

New Password: Your password must be a minimum of 6 characters in length and contain at least one upper and lower case letter.

Re-enter New Password: Your password must be a minimum of 6 characters in length and contain at least one upper and lower case letter.

**Note:** If you did not select “Remember me on this computer” in a previous screen, a Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address:

Member Login	Enrolling Members
<p>You are seeing this page because you have not previously used this computer to log into online banking. If this is a new computer, a new browser, or a different computer than the one you enrolled on and you feel it is a safe computer, select “Remember me on this computer”.</p> <p>Where did you meet your spouse for the first time?</p> <p>Answer <input type="text"/></p> <p>Email Address: <input type="text"/></p> <p><input type="checkbox"/> Remember me on this computer.</p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p>	<p><a href="#">Click HERE to enroll now</a></p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>

10. The next step is to select a new password. It must be at least 6 characters in length, and must contain 1 capital letter and 1 lower case.

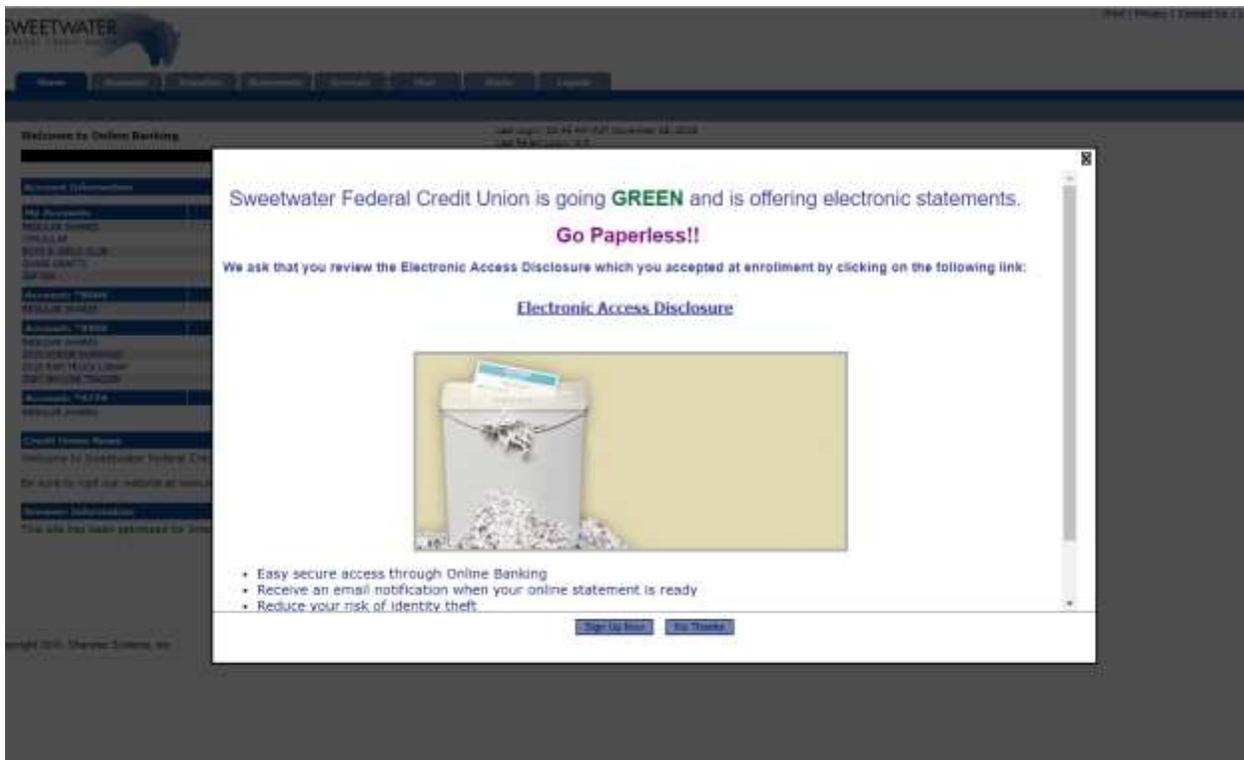
11. Once you have saved your answers, you will be directed to your Online Banking Account:

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NOTE: If you have not yet signed up for E-Statements – you will be asked if you would like to receive electronic E-Statements at this time.



If you do not sign up for E-Statements at this time – you will move forward into the Home Banking.



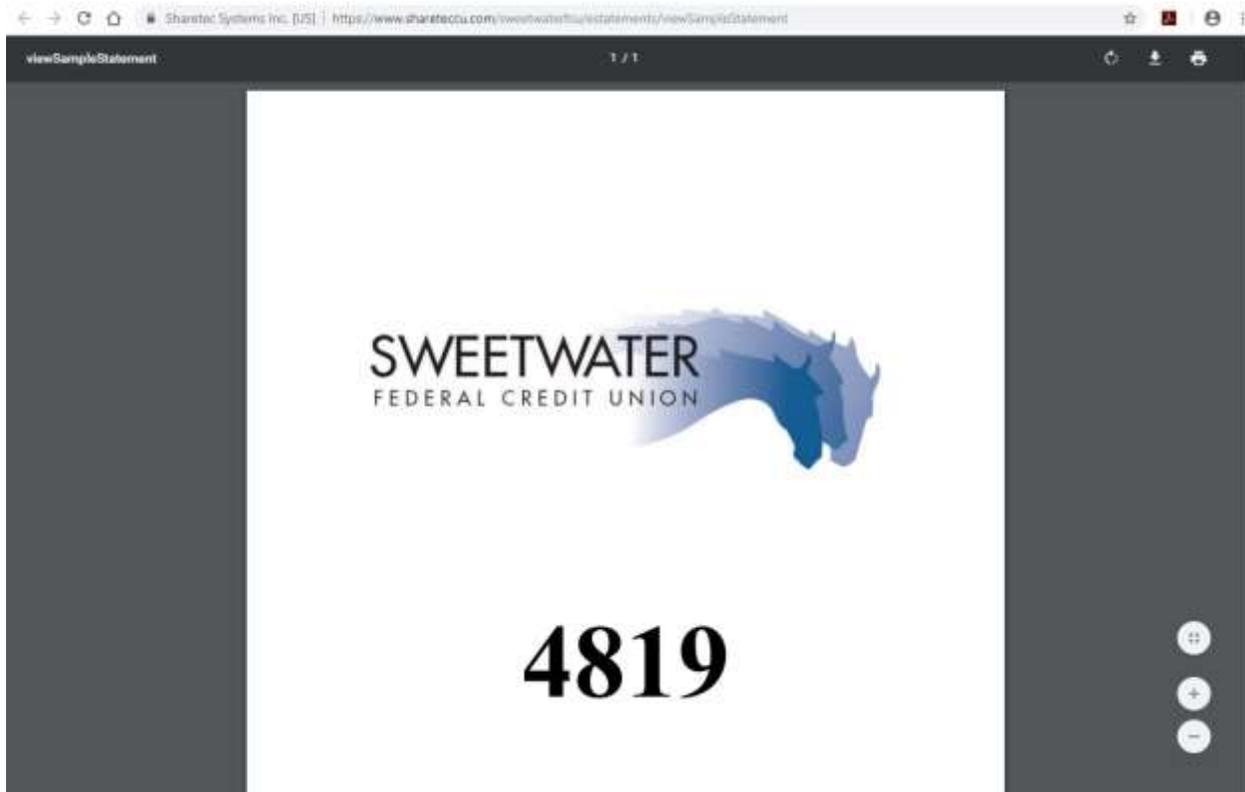
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If you do wish to sign up for E-Statements – you will be taken to the Statements tab in the Home Banking interface to complete the confirmation of ability to view a pdf (this reasonably ensures that you will be able to successfully view your e-statements each month as they are displayed in home banking).



You will be asked to click on the Access Code link – view the pdf document that opens in the link and then enter the code in the Access Code box that is opened for entry (the Access Code box will not be available/open to enter information until the link is clicked on and pdf is viewed). Once the correct code is entered – you will click on the Start e-Statements button and your account is updated to receive only electronic E-Statements moving forward.



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[Click here to open a PDF document and obtain the Access Code](#)

Enter Access Code from the PDF:

To start receiving e-Statements and stop receiving printed paper statements, click on the button below.

[Start e-Statements](#)

If you wish to discontinue E-Statements – you can manually click on the Stop e-Statements option from this same Statements tab in the Home Banking tab or reach out to your Member Services representative at the credit union.



If you wish to stop receiving e-statements, please click the button below. Note that by clicking the below button you may lose access to old statements should you wish to sign up again at a later date.

[Stop e-Statements](#)